



# CASE STUDY: IRONWORKERS LOCAL 512

This chapter of the International Association of Bridge, Structural, Ornamental and Reinforcing Ironworkers represents union members in Minnesota, North Dakota, and northwestern Wisconsin.



## SERVICES PROVIDED

- Brand Cohesiveness Services
- Social Media Management
- Facebook Ad Campaign Development & Management
- Content Development (Blog Articles)





"WHEN OUR WEBSITE CAN SHOW PARENTS AND RECRUITS THAT LOCAL 512 IS A PROFESSIONAL ORGANIZATION, WITH EDUCATION, TRAINING, WAGES, AND BENEFITS, THAT'S A LOT BETTER THAN ME TELLING ONE PERSON WHO THEN TELLS THEIR PARENTS."

- PETE TEIGLAND TRAINING DIRECTOR

## **OPPORTUNITY: INCREASE APPRENTICESHIPS**

The Ironworkers' apprenticeship program is how Local 512 trains new Ironworkers. It's what keeps the buildings going up, the union strong, and the jobsite safe.

But the organization was facing a new challenge: recruiting apprentices. The recruiting pool used to be largely local and word of mouth. But after COVID-19, competition for workers was "Unlike anything I've ever seen," said Pete Teigland, training director for Local 512.

Though the Ironworkers had done their own marketing in the past, their efforts were scattershot and irregular. They realized it was time to seek out expert advice. Through a referral connected to another local union, the Ironworkers turned to SOULO.

## **SOLUTION: SOULO**

Because their marketing materials and online presence were inconsistent, the first thing SOULO did was tighten up the Ironworkers' brand guidelines. Then we planned a series of monthly blog posts and created a social media marketing campaign to drive awareness and activity online.

#### **Blog Articles**

The blog posts were informational, focusing on aspects of an Ironworker's job, such as welding, bolting, and crane safety. They also covered other aspects of an Ironworker's life, such as mental health, wellbeing, and the apprenticeship program.

The posts were honest and frank about the challenges of being an Ironworker, but they also highlighted the benefits: excellent pay, health insurance, and retirement with dignity (as well as the satisfaction of seeing the physical results of your labor). They also helped show potential recruits (and their parents!) the quality of the organization.





Facebook Advertisement

#### Social Media

The social media approach for the Ironworkers' campaign included weekly posts as well as a paid ad campaign on Facebook. Some of the posts highlighted the work, showing pictures of finished projects; others focused on the people (such as a graduating class of apprentices, and Ironworkers standing atop a building). This drove interest from both current followers (re-posting) as well as new followers.

# Facebook Ad Campaign numbers at a glance:

Impressions Clicks 83,175

CTR

2.08%

Average Facebook CTR (click through rate is 0.90%)

### RESULTS

The project was a success. Initial efforts with the Facebook ad campaign were successful enough that the ad buy continued and expanded to target specific geographic areas and audiences with the message.

In three months, the ads generated 83,175 impressions and 1,735 clicks, for a click-through rate of 2.08%. Furthermore, Ironworkers Local 512 saw a noticeable increase in applicants from demographics that they had not drawn interest from in the past.

## 13% increase in new applicants



# **16% increase in interviewees**



## **Doubled the size of apprenticeship class!**

(compared to the previous two years)